

QUOTE NAME: **PHONE SYSTEM**
QUOTE #: **001207138-Phone System**
Q&A #: **2**
QUOTE CLOSE DATE: **February 21, 2014**
QUOTE CLOSE TIME: **2:30 P.M.**
CONTRACT TERM: **July 1, 2014 through June 30, 2017**

- 1) Will MISD consider, as per MISD's answer to previous question #16 regarding 'appliance' or one-off requirements, a phone system with applications running as VMware based VM's on intel x86 servers?
 - a) Yes.
- 2) Please state quantity of fax machines, listing qty per location.
 - a) An exact number is not known. Please use the following guidelines for proposal response: 15 fax machines at each High School and Central Administration, 8 at each Middle School and Greer, and 3 at all other sites
- 3) The 4230 count is addition of the specified count of Standard, Administrator and Executive Assistant handsets. This count does not match the 4070 quantity stated in 10. Please clarify?
 - a) 3.3.20 Standard 3074 + Executive Assistants 996 = 4070. Which is consistent with section 1.0 3074 analog lines and 996 digital lines and Appendix A detail by campus. The difference is the 160 Administrator handsets requiring separate price breakout.
- 4) 3.3.28 specifies 3-year term. Sections 2.7 and 3.3 discuss single-year and multi-year terms. Please clarify term requirement for basis of response.
 - a) For ERate purposes, if any of the services are erate eligible, the basic maintenance costs must be broken out by year. The vendor has the option to price by year for a total of 3 years or divide a three year contract in three years or two years (first year being free) or whatever the pricing structure the vendor proposes.
- 5) Will the schools network vendor/administrator or the awarded telephone vendor be responsible for setting up QOS on the McKinney ISD data network?
 - a) In tandem with the vendor network administrator taking the lead and assuming completion and performance standards.
- 6) Are all the switches in the network managed switches capable of 802.1q and 802.1p?
 - a) Yes.
- 7) What are the type and quantities of batteries that are needed to be replaced in the existing rectifier?
 - a) 4 C&D Technologies TEL 12-90-BST (12V - 90AH) (or similar) will need to be installed at each site with a rectifier. Some sites may or may not require a larger battery tray, currently five sites are using smaller C&D Technologies TEL 12-45/SLC type batteries. Any solution reusing a rectifier will require replacement of batteries for that rectifier.

- 8) Should any replacement voicemail include growth or just the original 60 ports?
a) 60 (with potential for growth preferred).
- 9) For all IP solution configuration, is a single image database required?
a) Yes.
- 10) Is survivability in the event of a WAN outage at each location a requirement in the IP solution? Without survivability in a WAN outage, 911 or other call routing will not work.
a) Yes.
- 11) Is reporting a requirement of the ACD?
a) Yes.
- 12) Does each school have one IDF or multiple IDF's?
a) Most all schools have 1 MDF and at least 1 IDF and as many as 13 IDF's.
- 13) Do the POE switches need to be stackable or standalone?
a) Stackable.
- 14) Do you have a preference between the 3750 or 3560 switch?
a) Cisco2960X is preferred.
- 15) Can we bid compatible optics on the optical transceivers going in the switch?
a) Yes, as long as it is documented and support and warranties meet or exceed original manufacture specifications.
- 16) Do the two core locations for the network have generators?
a) Yes the core locations have generators.

NOTE:

Please acknowledge receipt of this addendum by signing and dating this page and include a copy with your proposals.

Signature _____ Date: _____