



January 25, 2013

**Addendum 1:**

**RFP: Enterprise Email, 07-13**

Questions:

<b>Question</b>	<b>Answer</b>
How many total users do you have?	1300 staff, 8500 students
Where are your users located? How many users are at each location?	See attached Excel spreadsheet
What is your Active Directory Forest Name?	tisd.ad
What is your Forest Status (i.e. Single Forest, multiple forests )?	Single forest
What is your Active Directory Functional Level?	2008 R2
How many Domain Controllers do you have?	3
What are the SMTP Domains are used and do all of them need to be present in the cloud?	tisd.org
What is the current Messaging Platform? Is it Distributed or local?	Exchange 2010, local
If Exchange is used, is RPC over HTTPS configured?	Yes
How many mailboxes do you have?	1200 Exchange accounts for staff, 8500 Gagle accounts for students
What is the total mail data size?	250 GB
What is the current message receive size restriction?	25 MB
What is the current message send size restriction?	25 MB
Do you use Public Folders? If so, how?	On a very limited basis
Do any users access email via thin clients or terminal services only?	No.
Is there an existing archive solution in place? What is it?	Not in place yet, soon to be Symantec Vault 10 if we don't move off of Exchange 2010
If there is an archiving solution, how much data exists in the archive?	No implemented yet
What Anti-Spam solution is used?	Proofpoint (cloud based)
Are any applications reliant on the messaging platform to send out email? For example, scanners that can scan to email or any type of ticketing system that sends emails.	Copiers (scan to email)
Are there any external mail relays in place? Any external Routing?	Only to relay outbound mail to the above mentioned Anti-SPAM provider

<b>Do you take backups of your environment? If yes, please detail the specifics.</b>	Yes, Daily incremental and weekly full 3 weeks deep to hard drive using Backup Exec
<b>Do you have a Data Loss Prevention application?</b>	No.
<b>Do you have a collaboration platform? If so, what is it?</b>	No.
<b>Do you have an instant messaging platform? If so, what is it?</b>	No.
<b>What do you use for web conferencing?</b>	Free solutions such as join.me
<b>What phone system do you use?</b>	Cisco Unified Communication Manger 8.6 Cisco Unity Connection - voice mails are copied into users Exchange inbox and synchronized for deletion and "read" status
<b>Please provide a detailed response on the type as well as any type of UM or UC functionality leveraged.</b>	
<b>What type of operating system do end users have on their workstations?</b>	Windows XP and 7 Pro
<b>How do you manage all of the workstations?</b>	Dell KACE and Active Directory
<b>What mail client do workstations have?</b>	Outlook 2007
<b>What mobility platform do end-users leverage? If BES is used, are any of the complex features utilized?</b>	Limited BES, less than 20 Users, no other mobility platform other than Exchange2010
<b>How is your network configured? Do you have an MPLS?</b>	No MPLS
<b>What is your internet bandwidth?</b>	500 MB

**NOTE:**

Please acknowledge receipt of this addendum by signing and dating this page and include a copy with your proposals.

Signature \_\_\_\_\_ Date: \_\_\_\_\_