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SJS TELEPHONE RFP ADDENDUM #1

This addendum documents the clarifications, questions, answers and statements since the **SJS TELEPHONE RFP** release.

1. Are the required port counts read as 144 10/100 ports, 48 10/100 PoE ports, and 24 10/100/1000 ports, for a total of 216 ports? Or do the 144 and the 48 POE ports overlay. In other words, can we provide one port in a converged design to support a PC and a phone for these 48?
ANSWER: Respondant should provide a converged solution and provide 48 of the 144 10/100 ports as Power Over Ethernet (PoE) ports.

2. Are we integrating with the existing paging systems? Or just providing paging via the handset and the 3rd-party app? Or both?
ANSWER: Integrating into the existing paging system only.

3. During which phase will the 10 person helpdesk Call Center be deployed? Does this indeed imply Call Center functionality (queueing?) vs. hunt group operations?
ANSWER: Hunt group functionally will support SJS current needs. Implementation of the call center help desk will be after all current phone services are completed.

4. Even with a 4510, the core switch will not scale to their full request of 299 + 48 + 24 ports (9 blades), plus a GBIC blade for downstream connectivity. *In order to meet their core switch specifications, it is assumed that a 6513 will be required (unless the design is broken down into multiple chassis).*
ANSWER: A 6509 should be used with the 48 PoE converged ports, the Gigabit Ethernet ports and two standard 48 port 10/100 included. One slot should be left open for service blades options and additional ports provided through attached switches as needed.

5. The RFP calls for the core switch to provide redundant sups and power supplies. Should we take that to mean that you want a chassis solution (45xx or 65xx). Cisco tends to believe that you are looking for a cost effective (37xx) solution.
ANSWER: SJS is looking for a recommendation for network electronics that will support the redundancy requirements and the LAN and campus MAN capacity requirements most appropriate considering cost and performance.

6. How do you want to handle 911/e911?   Do you want a POTs line at each building, the buildings are fairly close so do you want it to just show the location of the NOC, do you want Emergency Responder or equivalent, or do you want to do like we did for Episcopal and just outsource the e911?
ANSWER: SJS campus is comprised of five major buildings; however, the buildings are identified by two physical addresses, one address for the buildings on the north side of Westheimer and one address for buildings on the south of Westheimer. The proposal should provide a solution to support 911 services for all

buildings.

7. Are you looking for us to provide 4 hour battery backup for the core servers and switches only?
ANSWER: The proposal should propose 4 hour backup for critical components of the phone system.

8. On page 17 you request "3 complete IP-based voice communications systems" I don't understand?
ANSWER: Disregard statement.

9. We feel that a site survey will have to be done to respond to the paging needs of the school, how do you want to handle?
ANSWER: The district currently has standalone paging systems per campus. The respondent should provide an option to interface into the paging system. Options for integration should be identified. If a site survey is required, please schedule or note an exception in the response for pricing. Pricing and services for paging integration will not be a primary considered in vendor selection.

10. Do they have an Exchange server? If so, what version? Enterprise or Standard? If not, how do you plan on doing unified messaging?
ANSWER: SJS does not have an Exchange server. Voice mail solution should be provided. Unified messaging is not required.

11. What functionality are you looking for within the help desk call center? Are hunt groups enough or are you looking for advanced features? If so, what features?
ANSWER: Hunt groups are sufficient to support the call routing needs of SJS at system startup.

12. We would like to have a little more clarification about how you want to accommodate the bell schedules?
ANSWER: The bell schedules will not be supported through the phone system.

13. There is no mention of analog port needs? Are we to assume that the school will have POTs lines to accommodate any analog needs? If not, we need a breakdown by building and closet?
ANSWER: All analog ports are supported through the Mitel cabinets. The proposal should include a mechanism to support analog lines for faxes at four locations- upper school; lower school; middle school and fine arts.

14. I am a little confused about your telephone handset specs. You gave a breakdown of the phone types on page 20 but that does not correlate with the phone types on the response form?
ANSWER: USE THE FOLLOWING INFORMATION FOR PHONE REQUIREMENTS:

> 0=No phone, voicemail only
>
> 1=Standard phone, Single line
>
> 2=Multi-button, 2-line, display, speaker phone, Ethernet switch on phone
>
> 3=Multi-button, 4-line, display, speaker phone, Ethernet switch on phone
>
> 4=Attendant console

15. You say that there are 248 phones but then when it details the phones it looks like 46 of those are voicemail boxes only. Does that mean that there are only 202 phones?
ANSWER: Base the proposal on 248 phones with the additional 46 considered as standard single line phones.